



Frequently Asked Questions

1. When can I sign up for the 401K?

You are eligible to sign up 90 days after full time employment and it will become effective the first of the following quarter.

2. Does Optomi offer a matching program?

We do not offer a matching program at this time.

3. How do I sign up for 401k?

Contact consultant care who will send all the necessary information and you will set this up on your own through Nationwide.

4. When is Open Enrollment? / How long does it last? / What happens if I miss Open Enrollment etc...

Open enrollment occurs semi-annually. The first open enrollment period occurs during your first 30 days of your fulltime employment and the second will be during our company wide open enrollment at the end of the year. The second open enrollment period will be for the following plan year.

5. When do my benefits become effective after I enroll?

First of the month following 30 days of fulltime employment.

6. Where do I enroll in benefits? / Where can I see the benefits plan?

You can enroll in the EmployDrive/iSolved Portal, which you will gain access to on your first day of employment.

7. Where can I go for specific benefits plan questions?

Please feel free to reach out to our benefits representatives Jennifer Main and/or Linda Hughes.

8. Where can I enter Direct Deposit information?

You can input your Direct Deposit information in the EmployDrive/iSolved Portal, which you will gain access to on your first day.

9. When do we get paid and what weeks will be included in this pay cycle?

You will be paid on a biweekly basis, one week in arrears. This paycheck will cover the previous two weeks of work.

10. Where do I enter my time and expenses?

You will be logging your time and expenses in the Bullhorn staffing portal.

